

FREE CHLORINATION PROJECT

Frequently Asked Questions

What is Free Chlorination?

Free chlorination is a temporary process that distributes free chlorine in place of combined chlorine (chloramine) throughout the water distribution system as part of the semi-annual distribution system maintenance. **THIS IS STRICTLY A ROUTINE PART OF WATER TREATMENT PROCEDURES.**

Free chlorination is a common practice used by water producers using the chloramine treatment method. It is typically performed once or twice per year over a two to four week time period.

Will I notice a change in my water?

Some people may notice a change in the taste or odor during this time, but adverse health effects are not expected.

Some aquatic and marine animal species are sensitive to free chlorine. Persons maintaining aquariums with any sensitive species are encouraged to contact their pet supply stores regarding dechlorinating the water. Any questions regarding kidney dialysis should be directed to the customer's doctor or dialysis specialist.

I notice the hydrant on my street flowing, is this part of the process?

Flushing fire hydrants is a routine part of the free chlorination process. This will occur in various parts of the City in order to distribute free chlorinated water into all parts of the water distribution system. As a result, increased flushing may be observed during this time.